



VIVA SERENITY

Company Profile



@vivaserenity



WHAT IS VIVA SERENITY?

We are an internationally trusted medical tourism company that connects patients with the right treatment centres, hospitals and medical specialists both locally and abroad.

We help you get advanced treatment in medical areas such as:

- Advanced cardiac procedures and cardiothoracic surgery
- Gynecological treatments such as In Vitro Fertilization (IVF)
- Kidney, liver and bone marrow transplants
- Bariatric surgery, both robotic and laparoscopic
- Orthopedic treatments such as hip and knee replacements
- Plastic surgery including liposuction, hair transplant, face lifts, tummy tuck, butt lifts, breast augmentation or reduction
- Different types of robotic surgeries
- Advanced cancer treatments including cancer surgery
- Advanced Neurosurgery

We help you identify the best hospital that will provide you with the advanced treatment you need for your medical or surgical condition at the best possible cost. We also take care of your travel arrangements.



**WITH Viva Serenity,
YOUR WELL-BEING IS
OUR ONLY GOAL**



TYPES OF MEDICAL TOURISM

Irrespective of where you are, Viva Serenity helps you identify the best hospital/ treatment centre for your medical condition. The right treatment centre could be available either locally or abroad. There are therefore three types of Medical tourism:

Local Medical Tourism

Just like domestic tourism, this means travelling from one city/ town to another city/town within the same country for medical treatment

In-bound Medical Tourism

This means people travelling from another country to seek medical treatment in your country.

Out-bound Medical Tourism

This means leaving your country of residence to travel to another country abroad for medical treatment.

We handle all types of Medical Tourism, according to the needs of our esteemed clients



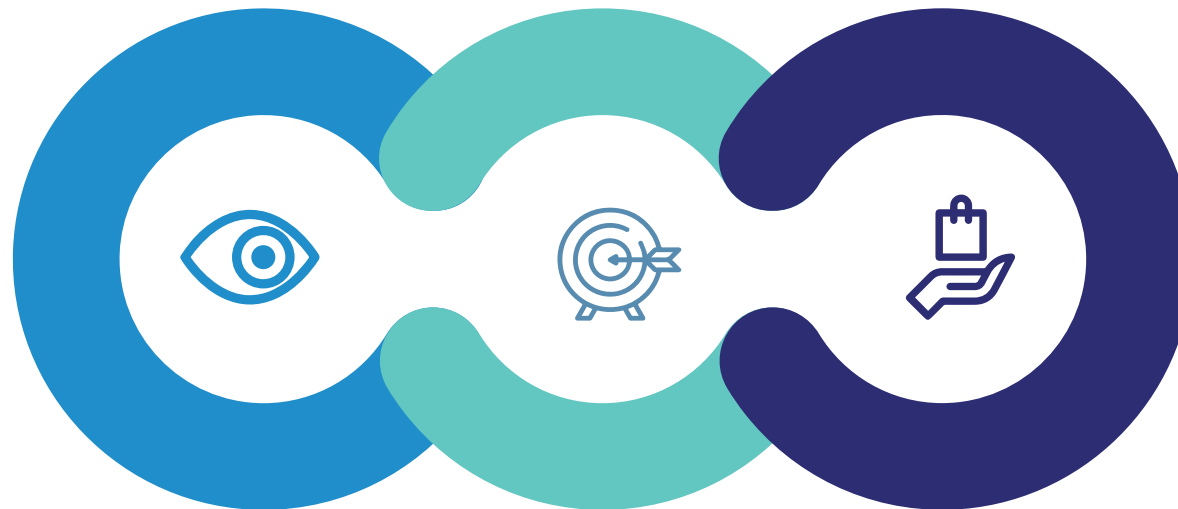
MISSION, VISION & QUALITY

VISION

To be the best and most reliable medical tourism company that exceeds the expectations of our patients.

QUALITY

Our common effort is to provide high quality, accredited and transparent healthcare at affordable rates to all of our customers.



MISSION

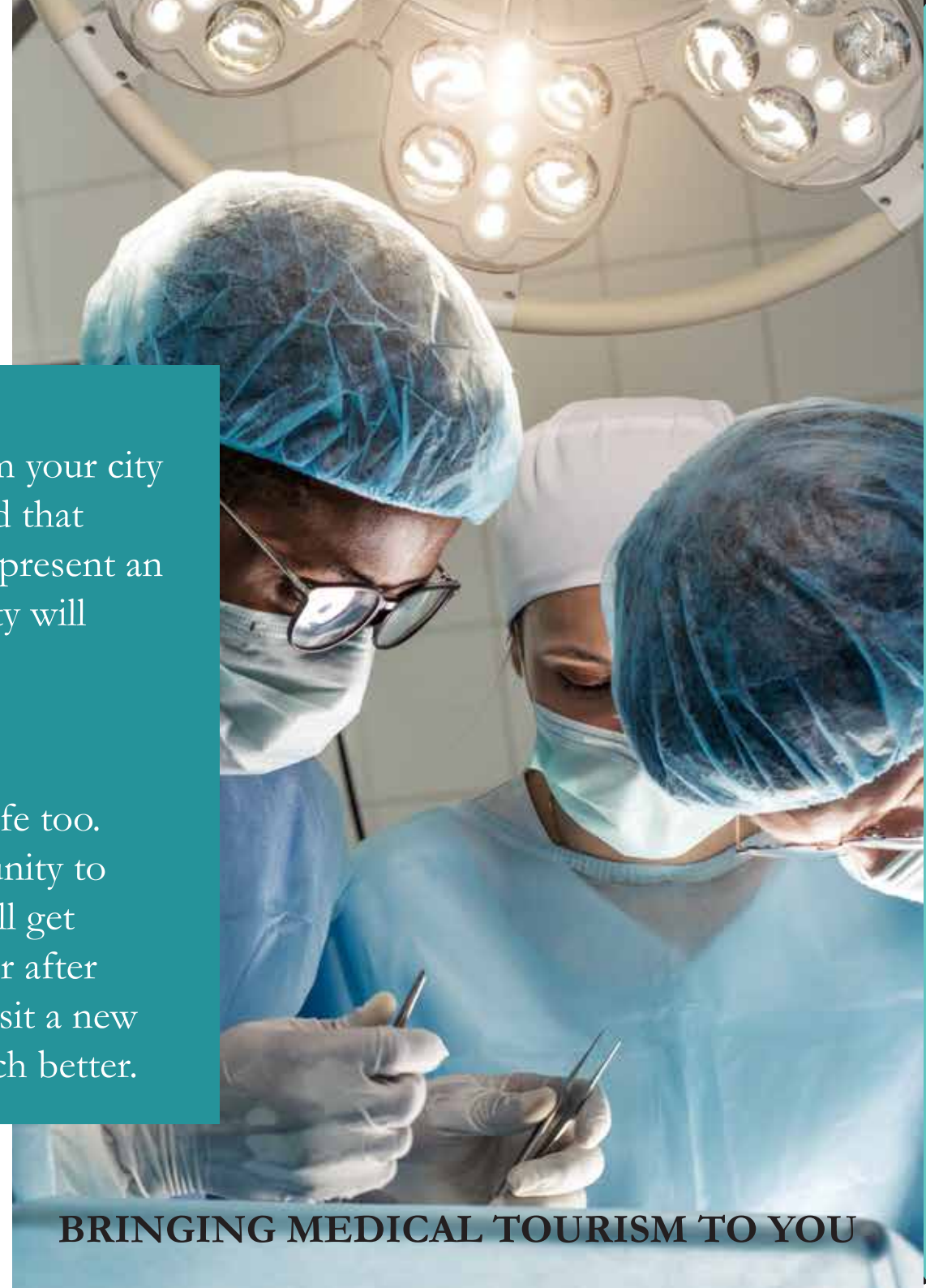
Firmly adhere to the required standards and use our vast knowledge, in the field of medical tourism, to deliver vital, quality and on-time services. Supporting our clients so that they feel at home in addition to the language and culture beyond borders.



MEDICAL TOURISM

Medical tourism refers to travelling away from your city or country for medical treatment. We understand that preparing for medical treatment abroad could represent an additional burden. Rest assured that Viva Serenity will support you throughout your medical journey.

Medical tourism gives you a chance to enjoy life too. Our company presents you with a good opportunity to experience your travel the way you want. You will get positive emotions and feel rejuvenated. Before or after your treatment, you will get an opportunity to visit a new place or amazing touristic sceneries and feel much better.



BRINGING MEDICAL TOURISM TO YOU



JOURNEY OF A MEDICAL TOURIST

01



CONNECT

Connect directly with the Viva Serenity team. Fill out the form on our website, call us or send us an email.

02



INTERVIEW

Interview with accredited Viva Medical consultants.

03



ANALYSIS

Analysis of previous medical records and any other medical examination.

04



ADVICE

Expert advice on treatment options available and cost assessment. Viva Serenity negotiates costs for you with the destination hospital.

05



TRAVEL

Travel arrangements such as visas, flights and accommodation

06



TREATMENT

Treatment at the destination hospital

07



FOLLOW UP

Post-treatment follow-up at home, upon return to your home country/city/town



OUR SERVICES

WEIGHT MANAGEMENT

We connect you to the right centres for bariatric surgery.

We, Viva Serenity, will guide you through an effective weight loss program, help you overcome obstacles to achieve optimal weight and recommend workouts and activities that improve weight loss and tone the body. This includes weight loss surgery procedures





WEIGHT MANAGEMENT (Bariatric Surgery)

At Viva Serenity, we understand that obesity impacts health negatively. Medical conditions related to obesity include: Hypertension, Diabetes, Heart disease, Acid Reflux, Sleep Apnoea, Infertility, Stroke and Depression.

For many people, diet and exercise are the solution to their weight problem, but for some, bariatric surgery may be the solution. We have a dedicated team of experts who include highly experienced bariatric surgeons, bariatric physicians, nutritionists, physiotherapists, fitness consultants and trainers.

We help facilitate such bariatric procedures at advanced centres in many countries. This includes Mini Gastric Bypass surgery, Sleeve gastrectomy, One Anastomosis Gastric Bypass, banded Gastric Bypass, gastric balloon, etc.

Follow up after surgery is done by our experienced consultants.



PLASTIC SURGERY

We link you to accredited global centres of excellence in cosmetic surgery, for:

Breast Enhancement (Breast Lift/Reduction)

Facial contouring/ Face lifts

Skin Rejuvenation

Body contouring

Hair Transplants

Dental make-over

Tummy tuck and Liposuction







YOUR TRAVEL & COMFORT

We are working in collaboration with world class spas and beauty centres to ensure a serene experience to our clients. One of the most alluring aspects of a spa holiday is the thought of being pampered by all the relaxing treatments that the spa has to offer.



Your comfort and peace of mind is a priority to us. We ensure this by;

- Meet and Greet at the airports
- Executive services at airport lounges
- Assistance with wheel chair
- Travel documentation assistance, passports, visas, securing flight tickets
- Special meals and seats in the plane for those with special needs.

On arrival we ensure you are relaxed and well rejuvenated by offering spa and beauty services



COVID-19 RESPONSE

In light of the Covid 19 pandemic, we guarantee that your covid test and vaccine is upto speed with the country of arrival's requirements.

We also make certain that you are safe and well taken care of during airport transfers.





PARTNERSHIPS

We are continually building strategic partnerships with market leaders in the medical, travel and insurance industries to ensure our clients get wholistic services. Our international partners include:

- Internationally accredited hospitals
- Doctors, Surgeons and other experienced Medical Specialists
- Reputable Banks and Money transfer services
- Ground transportation service providers
- Insurance companies
- Top Airlines
- Mobile phone companies
- Hotels and Resorts
- Establishments offering wellness and health plans

We respect and give special attention to our customers through personalized service and walk with you every step of the way

We maintain the absolute confidentiality of all information shared with us by our customers and network partners. We take a sensitive approach to confidential information provided by clients and never share this information with a third party unless after the clients prior consent.





OUR VALUES

01

AUTHENTICITY

We maintain honesty, integrity and transparency in our business dealings with and on behalf of our clients and associates.

02

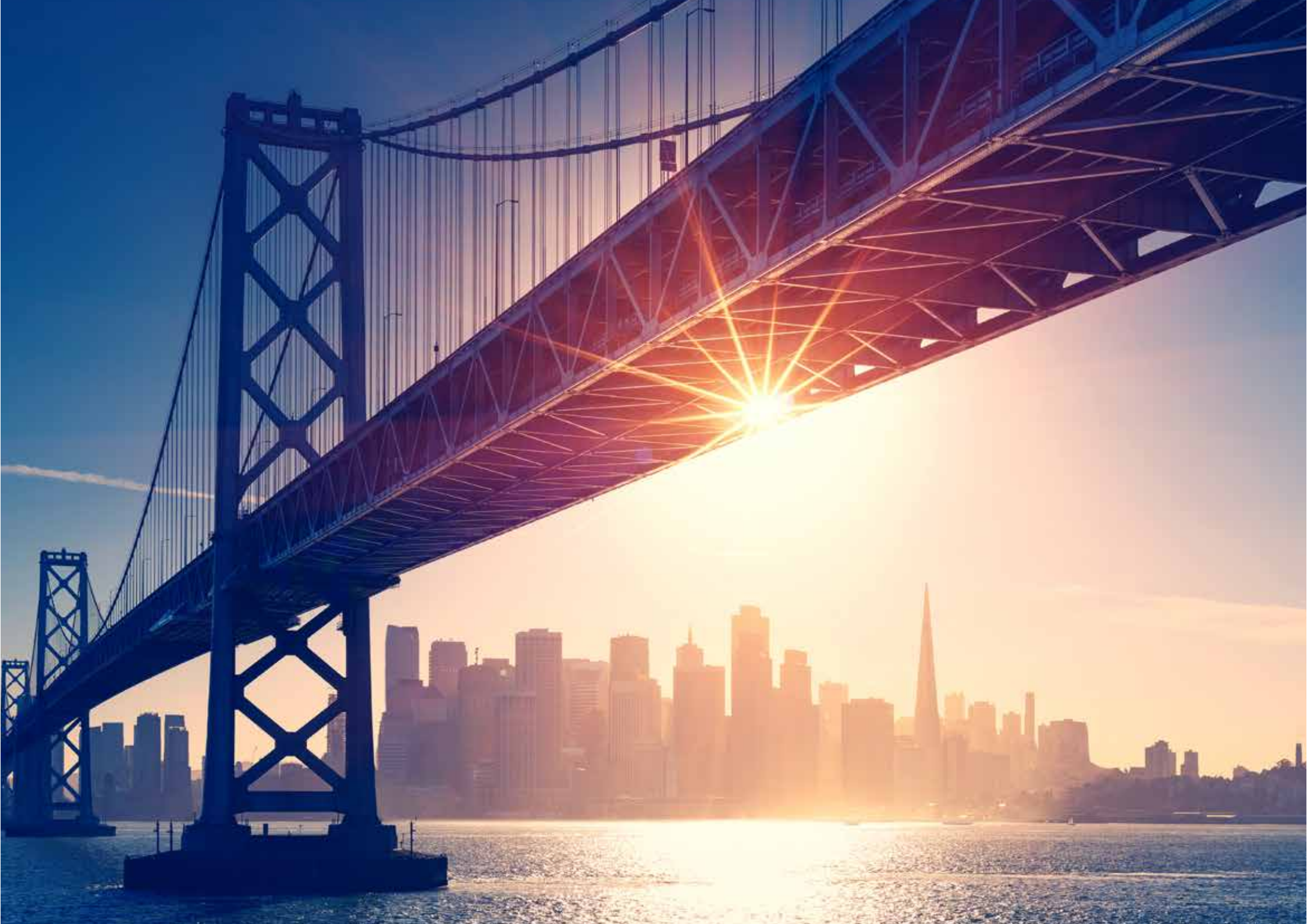
SECURITY

We understand that obtaining medical treatment abroad is of the utmost importance and a matter of concern for your health. Therefore, we only choose internationally recognized and accredited medical institutions and the most experienced surgeons as our partners.

03

QUALITY

Our common effort is to provide high quality, accredited and transparent healthcare at affordable rates for all of our customers.





WHY CHOOSE US

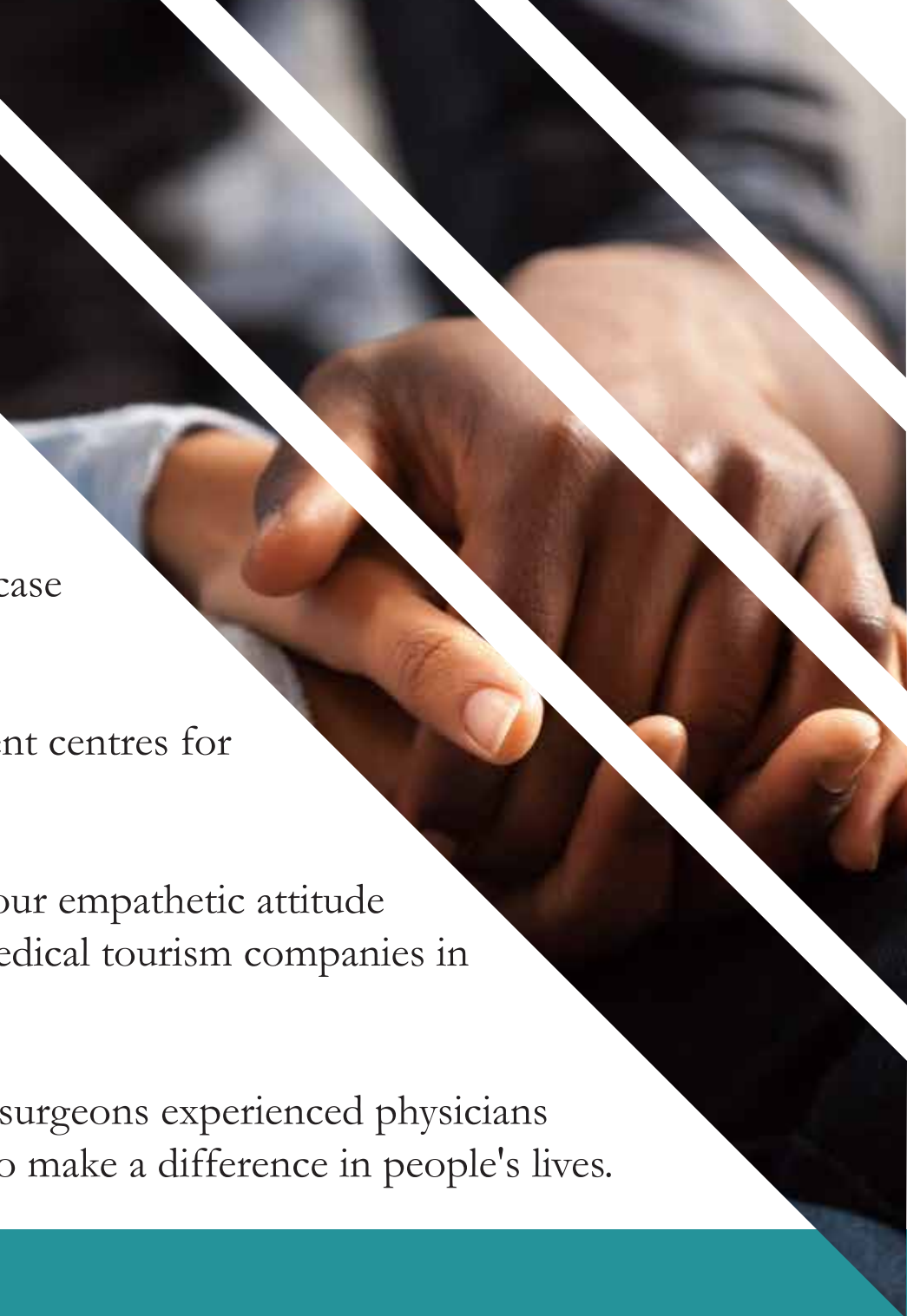
We strive to treat each patient in a unique way according to their medical needs, expectations and comfort.

We negotiate costs on behalf of our clients with medical service providers, travel agents and airlines to ensure affordability. We also provide medical escort incase there is need.

We will help you advise your client on the best treatment centres for the disease they are suffering from.

We are recognized for our professional approach and our empathetic attitude towards our clients, thus ranking us among the best medical tourism companies in the world.

We keep expanding our panel of hospitals, consultant surgeons experienced physicians and other medical service providers globally . Join us to make a difference in people's lives.





WHY CHOOSE US

We partner with the best doctors and hospitals to offer you a multiplicity of treatments and professional advice for a wide range of medical conditions. Every part of the world is covered, from Africa, Asia, Europe, Russia, the Middle East, the USA and Canada, the Caribbean Islands, South America, Australia and the Pacific region. Irrespective of which part of the world you are, you are covered.

Everything is prepared for your trip down to the last detail, from flights to transfers, to hotels and hospitals and your trip home.

Our services meet certified standards of quality and good practice. We offer advice based on the exact needs of the patient, helping you make the right medical decision.

We are with you every step of the way and are in constant communication with the hospital regarding your treatment.





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